

CORPORATE STRATEGIC MEASURES
CY 2023


DEPARTMENT: DEPARTMENT OF HEALTH
CORPORATION: PHILIPPINE HEART CENTER
PART B. PHYSICAL PERFORMANCE

Strategic Objectives	Strategic Measures	2021 APPROVED WEIGHT (BASELINE)	RATING SYSTEM	VALIDATED BASELINE DATA		ACTUAL	ACTUAL	TARGET
				2019	2020	2021	2022	2023
MFO 1								
Health Care Services								
Better Health Outcomes								
Outcome Indicators								
Net Mortality rate		4.32%		4.60%	6.30%	6.51%	5.13%	5.00%
Treatment success rate		93.49%		95.42%	93.70%	93.49%	93.10%	96.00%
Output Indicators								
Hospital Acquired Infection rate		43.00%		0.64%	.0.45%	0.43%	0.52%	1.00%
Percentage of indigents assisted to total patient serviced		79.16%		76.00%	78.50%	79.16%	49.93%	80.00%
Triage response rate		100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
% of ER Patients Disposed within 2 hours		95.00%		96.36%	92.50%	93.70%	94.00%	96.00%
Responsive Health System								
Client Satisfaction Rating with Very Satisfactory rating		65.00%		57.90%	66.00%	85.30%	83.00%	89.00%
% of Quantified Free Services		25.00%		28.40%	29.52%	24.68%	31.10%	27.00%
% of No Balance Billing with Zero Co-payment		95.00%		92.20%	97.80%	98.00%	96.20%	98.00%
Provide reliable patient care using multi-								

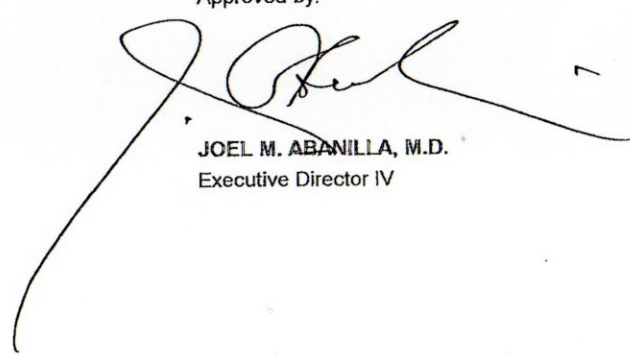
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disciplinary best practice standards Number of cardiovascular procedures with health outcomes at par or better than global benchmarks		18		16	10	12	16	14
Compliance rate to Clinical Pathways of targeted diseases		65.00%		57.30%	52.80%	52.00%	65.30%	65.00%
Public Utilization Occupancy rate		84.00%		80.39%	47.00%	69.19%	64.90%	86.00%
Average length of Stay		<10 days		8.36 days	9.24 days	9.23 days	<8.22 days	<10 days
MFO 2 Prioritize research on prevention of RHD and CAD/HD Therapies								
% of preventive research over total research outputs or presented		12.00%		5.14%	27.10%	24.42%	44.00%	17.00%
Number of research outputs completed for policies on prevention And benchmark procedures		13		9	24	5	44	15
Number of research over total research outputs or presented		90.00%		123.20%	72.90%	81.40%	97.60%	90.00%
MFO 3 Strengthen linkages with stakeholders and policymakers for policy		7		3	4	5	8	8
Numbers of independent Regional Heart Center								
MFO 4 Promote Equitable Health Care Financing		20.00%		5.80%	4.33%	3.92%	13.92%	22.00%
% of Phil health Reimbursements								
% of Returned-to Hospital Philhealth Claims		6.00%		34.20%	38.29%	11.20%	2.30%	9.00%
Build a culture of prudent and efficient Fund management								

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% Increase in Gross Hospital Revenue		12.50%		10.90%	-49.20%	21.40%	20.90%	12.00%
% of PHC units w/ budget utilization rate of at least 90% based on zero budgeting		100.00%		16.67%	72.00%	21.62%	19.50%	100.00%
Budget Utilization rate		100.00%		97.15%	88.90%	78.30%	84.80%	91.00%
B. General Administration and Support Services (GASS)								
Encourage people Empowerment and Competency Enhancement								
Percentage increase in employment satisfaction survey		95.00%		93.10%	92.80%	98.40%	149.10%	98.00%
C. Support to Operations (STO)								
Widens Accessibility and Competitiveness								
Number of functional Regional Heart Centers established		9		5	5	5	6	8
Upgrade hospital facilities & IT solutions for positive practice environment and stakeholders' satisfaction								
Percentage of infrastructure projects Completed as scheduled		95.00%		142.30%	175.00%	147.90%	177.10%	100.00%
Number of new IT systems utilized by end-users		20		43	32	42	50	30

Prepared by:


JULIET J. BALDERAS, M.D., MSPH
 OIC- Department Manager III
 Management Services Department

Approved by:


JOEL M. ABANILLA, M.D.
 Executive Director IV