

**CORPORATE OBJECTIVES, PRIORITIES AND PERFORMANCE MEASURES
CY 2021**

**DEPARTMENT: DEPARTMENT OF HEALTH
CORPORATION: PHILIPPINE HEART CENTER**

I. CORPORATE PROFILE

- A. Brief Statement of Corporate Objectives
- B. Corporate Priorities for the Budget Year
- C. Major Programs and Projects
- D. Linkages of Corporate Priorities/Programs/Projects with the National/Sectoral Development Plan, The Medium-Term Philippine Development Plan (MTPDP) and National Policy Pronouncement.

II. CORPORATE PERFORMANCE MEASURES

PART A. PHYSICAL PERFORMANCE

Program/Performance Indicator Description	Organizational Outcome to which the Program contributes	Baseline Information 2019	2020								2021							
			Targets				Actual				Targets							
			NG Support	Borrowings	Corp. Funds	TOTAL	NG Support	Borrowings	Corp. Funds	TOTAL	NG Support	Borrowings	Corp. Funds	TOTAL				
MFO 1 Health Care Services Better Health Outcomes	Access to quality and affordable cardiovascular services assured																	
Outcome Indicators																		
Net Mortality rate		4.60%	4.32%		4.32%	6.30%			6.30%	4.32%				4.32%				4.32%
Treatment success rate		95.42%	95.68%		95.68%	93.70%			93.70%	97.00%				97.00%				97.00%
Output Indicators																		
Hospital Acquired Infection rate		0.64%	1.50%		1.50%	0.45%			0.45%	1.20%				1.20%				1.20%
Percentage of indigents assisted to total patient serviced		76.00%	75.00%		75.00%	78.50%			78.50%	78.00%				78.00%				78.00%
Triage response rate		100.00%	100.00%		100.00%	100.00%			100.00%	100.00%				100.00%				100.00%
% of ER Patients Disposed within 2 hours		96.36%			95.00%	95.00%			92.50%	92.50%				95.00%				95.00%

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Responsive Health System	Access to quality and affordable cardiovascular services assured													
Client Satisfaction Rating with Very Satisfactory rating		57.90%		60.00%	60.00%			66.00%	66.00%			65.00%	65.00%	
% of Quantified Free Services		28.40%		25.00%	25.00%			29.52%	29.52%			25.00%	25.00%	
% of No Balance Billing with Zero Co-payment		92.20%		94.00%	94.00%			97.80%	97.80%			95.00%	95.00%	
Provide reliable patient care using multi-disciplinary best practice standards														
Number of cardiovascular procedures with health outcomes at par or better than global benchmarks		16		17	17			10	10			18	18	
Compliance rate to Clinical Pathways of targeted diseases		57.30%		60.00%	60.00%			52.80%	52.80%			65.00%	65.00%	
Public Utilization														
Occupancy rate		80.39%		82.00%	82.00%			47.00%	47.00%			84.00%	84.00%	
Average length of Stay		8.36 days		<10 days	<10 days			9.24 days	9.24 days			<10 days	<10 days	
MFO 2														
Prioritize research on prevention of RHD and C/AD/HD Therapies														
% of preventive research over total research outputs or presented	5.14%		10.00%	10.00%			27.10%	27.10%			12.00%	12.00%		
Number of research outputs completed for policies on prevention And benchmark procedures	9		11	11			24	24			13	13		
Number of research over total research outputs or presented	123.20%		90.00%	90.00%			72.90%	72.90%			90.00%	90.00%		


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MFO 3 Strengthen linkages with stakeholders and policymakers for policy Numbers of Independent Regional Heart Center	Access to quality and affordable cardiovascular services assured	3			5	5			4	4			7	7
MFO 4 Promote Equitable Health Care Financing % of Phil health Reimbursements		5.80%			20.00%	20.00%			4.33%	4.33%			20.00%	20.00%
% of Returned-to Hospital Philhealth Claims		34.20%			8.00%	8.00%			38.29%	38.29%			6.00%	6.00%
Build a culture of prudent and efficient Fund management % Increase in Gross Hospital Revenue		10.90%			12.00%	12.00%			-49.20%	-49.20%			12.50%	12.50%
% of PHC units w/ budget utilization rate of at least 90% based on zero budgeting		16.67%			100.00%	100.00%			72.00%	72.00%			100.00%	100.00%
Budget Utilization rate		97.15%			100.00%	100.00%			88.90%	88.90%			100.00%	100.00%
B. General Administration and Support Services (GASS)														
Encourage people Empowerment and Competency Enhancement Percentage increase in employment satisfaction survey		93.10%			93.00%	93.00%			92.80%	92.80%			95.00%	95.00%
C. Support to Operations (STO)														
Widens Accessibility and Competitiveness Number of functional Regional Heart Centers established		5			7	7			5	5			9	9
Number of Hospital Awards per year		4			5	5			0	0			5	5

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Upgrade hospital facilities & IT solutions for positive practice environment and stakeholders' satisfaction														
Percentage of infrastructure projects Completed as scheduled		142.30%			95.00%	95.00%			175.00%	175.00%			95.00%	95.00%
Number of new IT systems utilized by end-users		43			15	15			32	32			20	20

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