

SUPPORT SERVICES

The Administrative Support Services supervise and coordinate the functions of the non-medical and auxiliary divisions that comprise the operation of the Center. These are grouped under the Administration and Finance Department and Auxiliary Services Department. They are responsible for the professional welfare of the PHC's personnel, the state of the hospital's finances and the Center's unhampered functioning and effective delivery of services. The major accomplishments from 2005-2009 are as follows:

PHARMACY

- ❖ Full implementation of the Computerization of the OutPatient Pharmacy services resulting to an efficient and systematic dispensing of medicines
- ❖ Resumption of regulated implementation of volume dispensing (Out-Patient Pharmacy Annex)
- ❖ Extension of OutPatient store hours from 8:00 a.m.-5:00 p.m. to 8:00 a.m.- 7:00 p.m. as per demand by patients
- ❖ Acquisition of biological refrigerators in all nursing units to standardize storage of medicines requiring cold temperature
- ❖ Implementation of computerized system in dispensing drugs to PHC employees (Medicine Allowance)
- ❖ Full implementation of the use of Medication Carts in all nursing units
- ❖ Number of Prescriptions filled: 3,671,725
- ❖ Gross Income: Php 1.6B

HOSPITAL INFORMATION SYSTEM

The PHC is the first Philippine hospital to implement a fully integrated and patient centered, standards compliant, Hospital Information System with nearly 400 networked stations. Since 2000, the Center implemented aside from the Electronic Medical Record System various open-source, in-house designed hospital applications, including an Executive Information System for Strategic and business monitory, HRD Information System, and Social Service Information System. It has also laid out its plan for implementation of a computerized inventory system and patient classification system.

NUTRITION AND DIETETICS

- ❖ Total Number of Meals Served: 4,830,256
- ❖ House Meals - 1,509,790
- Therapeutic - 3,320,466
- ❖ Number of Patients Visited: 57,398
- ❖ Patients given Diet Instructions: 79,789
- ❖ Income from the Cafeteria & Main Kitchen: Php 380,155,831.99

